



To our Valued Coney Island Customers,

We have identified an issue that may have caused a billing delay in the transaction(s) charged to your American Express credit card during your Summer visit(s) to Coney Island. In reconciling your card account, you may have noticed sales from Coney Island that appear on your American Express bill on 10/3/2018. These transactions actually occurred from your previous visit(s) to our park between 05/28/2018 and 09/28/2018. The transactions on the original dates were never processed. In order to correct this, the original transaction(s) were processed for the first time on 10/3/2018. Please be aware that these are not duplicate transactions.

Please reference your card account statements respective to the dates of your visit(s) to confirm that the original sale transaction(s) were never billed to your card.

We sincerely apologize for any inconvenience this may have caused you. While the above thoroughly describes the issue, should you seek additional confirmation, please contact American Express Customer Service directly at 1-800-528-4800.

Thank you for allowing us to accommodate you during your visit to Coney Island.

Sincerely,

A handwritten signature in black ink that reads "Dana M. Spofke".

Coney Island Administration and OMEGA Processing Solutions